# San Luis Obispo County Department of Social Services



# Community Service Aide

Salary \$12.41 – 15.08 Hour \$2,151.07 – 2,613.87 Month

## The Position

Under supervision, to assist County departments in providing a wide variety of services to persons in the community; and does other related work as required. This classification is used to employ persons who have a first hand knowledge of community related problems. Assignments may vary widely, based on the department in which employed and program needs.

# **Typical Duties**

- Assist County departments in providing a wide variety of services to persons in the community;
- Assists in establishing and maintaining effective communication between staff and the community areas serviced;
- Assists in conducting educational programs geared to the needs and interests of the community;
- Transports and accompanies persons to appointments;
- Assists in the referral of persons to appropriate community resources;
- Assists in gathering, compiling and analyzing data;
- Interviews persons to obtain needed information;



# **Knowledge and Abilities**

- Must have knowledge of the needs, problems, attitudes and behavior of persons served by the department and the local community;
- Have knowledge of community resources;
- Read, write, speak and understand English;
- Follow written and oral instructions;
- Operate program-related equipment;
- Communicate effectively with persons in the community areas serviced;
- Present programs effectively;
- Maintain the confidentiality of information about the persons served.

# License

A valid driver's license is required at the time of application. A valid CALIFORNIA driver's license is required at the time of appointment and must be maintained throughout employment.

#### Our Vision

A responsible and caring community: Safe, Resilient and Healthy.

#### **Our Mission**

We partner with the community to enhance self-sufficiency while ensuring that safety and basic human needs are met for the people of San Luis Obispo County.

### **Our Guiding Principles**

- We strive to eliminate poverty and abuse.
- We believe all people have strengths.
- We work together to assist in removing barriers, eliminating biases, and finding solutions.
- We strive to meet the unique needs of each community, family, and individual.
- We commit to fairness and equity.

